



COVID-19 Update

The health and safety of our patients and staff is our top priority. We are closely monitoring the outbreak of COVID-19 and as we hear more about the Coronavirus we want to assure you that as clinical experts, clinical hygiene and safety is at the forefront of our care. As clinical leaders in the field we are following government advice and recommendations set out by Public Health England to ensure your safety. Your care is safe in our hands.

As part of this safety we are following government guidelines.

If you have been to the following countries in the past 14 days unfortunately, we will be unable to treat you.

Category 1

Wuhan city and Hubei Province (China, see map), Iran, Daegu or Cheongdo (Republic of Korea, see map), and any Italian town under containment measures.

We are really sorry to let you know this, but for the safety of public health this is essential. Please contact us again in two weeks' time.

If you have been to or returned from the following countries listed within the last 14 days and/or have a cough or flu like symptoms please don't attend the clinic and call 111.

Category 2

Cambodia, China*, Hong Kong, Italy: north*, Japan, Laos, Macau, Malaysia, Myanmar, Republic of Korea, Singapore, Taiwan, Thailand, and Vietnam.

If you are symptom free and have been, you may still attend, but please let us know of any cough or flu like changes in your health before you attend your appointment.

Attending the practice:

Please try and attend alone if possible.

Please attend punctually at the time of your appointment to avoid waiting in the practice unnecessarily. (we are extending appointment times to allow for any over running and increased cross infection control between patients.)

Please try to maintain social distancing in the communal areas.

Your health and safety and that of our staff remains our top priority. We are exceeding recommended cross infection and PHE guidelines. It is likely we may reduce our opening hours over the coming weeks and will notify you of this. Should you have any further queries or concerns please call us on We thank you for your understanding and cooperation during these unprecedented t

Thank you,
The Harley Street Centre for Endodontics

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